



# Senior & Intermediate Implementation Consultants

## New Zealand

As we bring our new Elevate™ platform to market in 2022, we are entering a rapid growth phase. We are looking for experienced Senior and Intermediate Implementation Consultants to join our incredible Intouch team.

### What's it all about

Elevate will help our customers create unforgettable memories for their Guests across the global Attractions and Ski Resorts segments. So, while we are working hard to get the platform right at a technical level, we also need the very best people to help us implement and deploy our SaaS solution.

### The job

As implementation consultants you will support our customers to configure and deploy the Elevate SaaS platform to their sites to meet their strategic and operational needs. This will tap into your understanding of information systems experience analysing business processes and practices. You will have that amazing, blended skillset of working within the rigour of project management disciplines coupled with the ability to remain adaptable yet positively influence and lead the customer's thinking.

Elevate will provide enormous benefit to our customers but to maximise it they will need the very best of you; your insight, problem solving capability, passion, commitment to excellent, 'can do' attitude and exceptional communication skills. You will:

- be a greater listener
- have a high attention to detail
- be intrinsically analytical and curious by nature
- be comfortable taking ownership of issues and meeting commitments while also being able to prioritise conflicting deadlines
- have a deep desire to continuously improve.

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You are customer centric in your approach and while your strong views are always welcome you have high emotional intelligence knowing the importance of team work and strong working relationships.

With an international customer base, you are likely resilient, resourceful and as comfortable talking to business owners as you are front line temporary seasonal staff.

#### **What we offer**

While we are a Queenstown-based entity (for good reason; being the adventure capital of the world), we are a global team spread across New Zealand, Australia, USA and Japan. Yes, we are a technology business, but we also know that without the very best team members, we don't have a sustainable business capable of reaching our potential. So, we offer the following benefits to our most valuable:

- Competitive salary
- Opportunity to learn, grow and extend your knowledge
- A culture where you're encouraged to express your opinion and ideas
- Flexible working hours and environment (it's always family first)
- 4 weeks annual leave
- Annual free-of-charge ski pass to NZSKI resorts after 12 months with us
- Health insurance options
- A supportive and diverse culture that is open to feedback and improvement
- International travel when borders safely re-open

#### **About Intouch**

Intouch is an 'overnight success' that has been 20 years in the making. We are seeking team members who strive to excel, want to be part of a culture that celebrates success, learns from failures without recrimination, values teamwork and always seeks to improve.